

# niagarahealth

Extraordinary Caring. Every Person. Every Time.

## EMERGENCY MANAGEMENT

Orientation for Amateur Radio Emergency Service





## OUTLINE

1. What is Emergency Management?
2. Emergency Management in the community - IMS
3. Emergency Management at Niagara Health?
4. What is expected of me?
5. Where can I get help?





## WHAT IS EMERGENCY MANAGEMENT?



### **comprehensive emergency management**

It is an all-encompassing risk-based approach to emergency management that includes prevention, mitigation, preparedness, response and recovery measures.

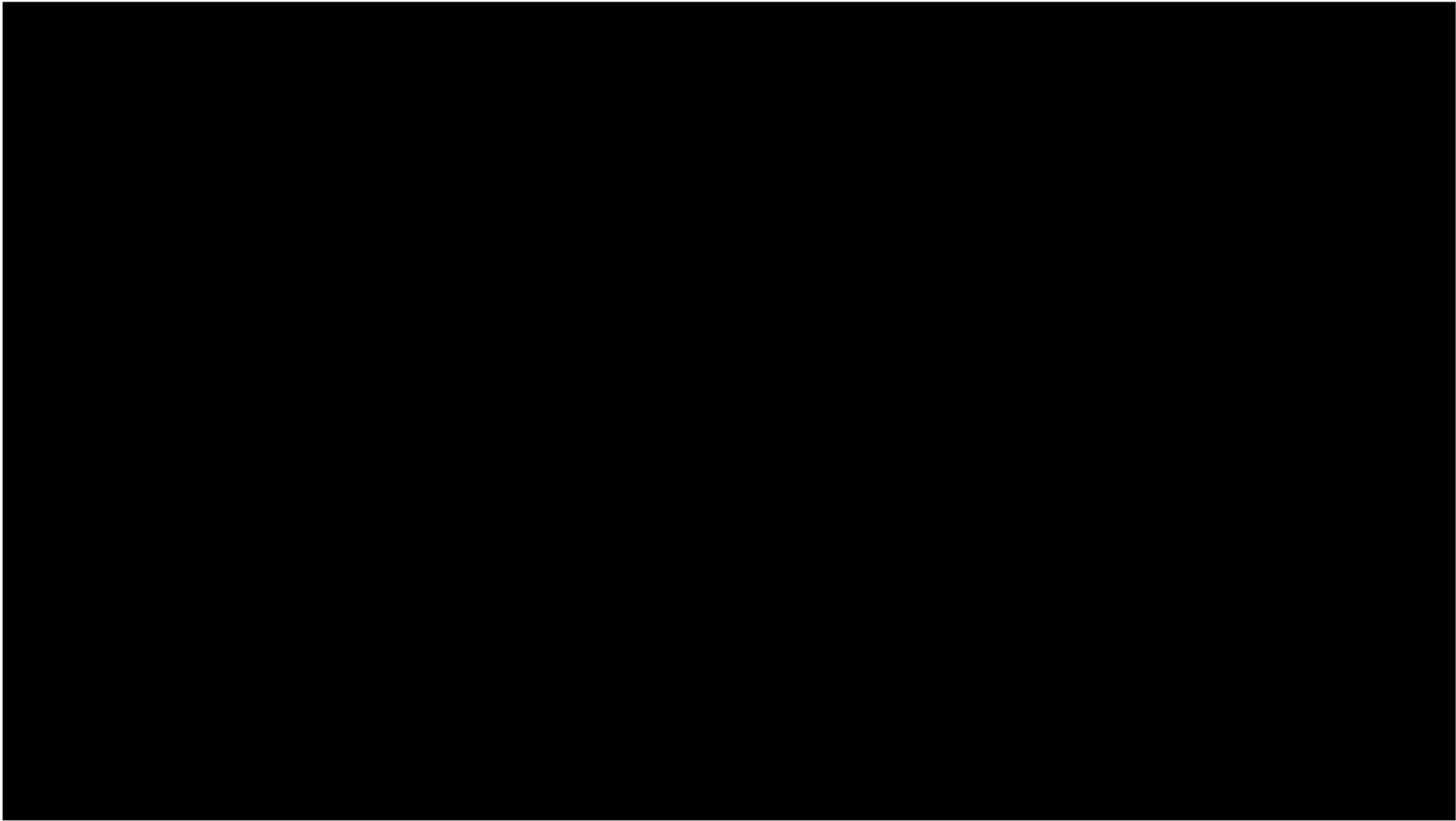
(Emergency Management Ontario [Glossary of Terms](#))



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Extraordinary Caring. Every Person. Every Time.

A Healthier Niagara



Our **CORE** values



**C**ompassion in Action



Driven by **O**ptimism

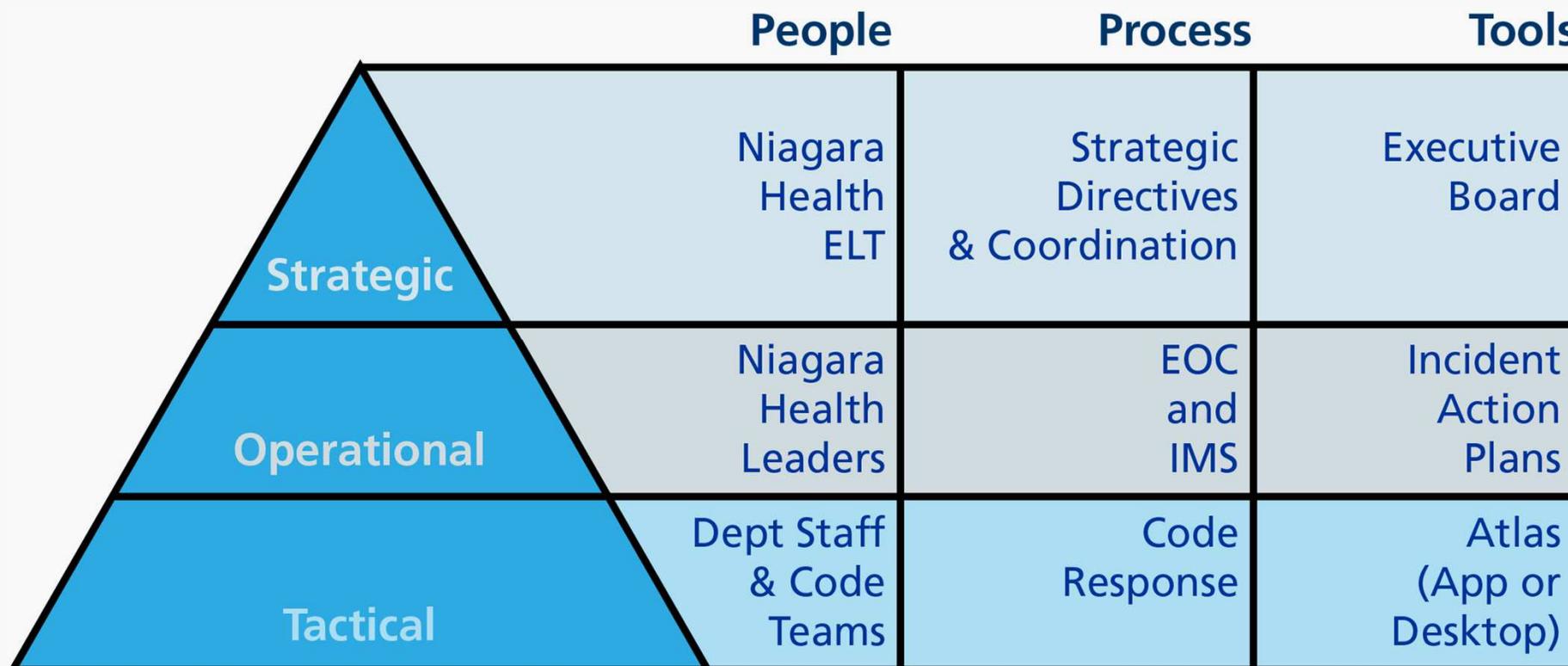


Achieving Ambitious **R**esults

**EXTRAORDINARY**



## NH INCIDENT ORGANIZATION





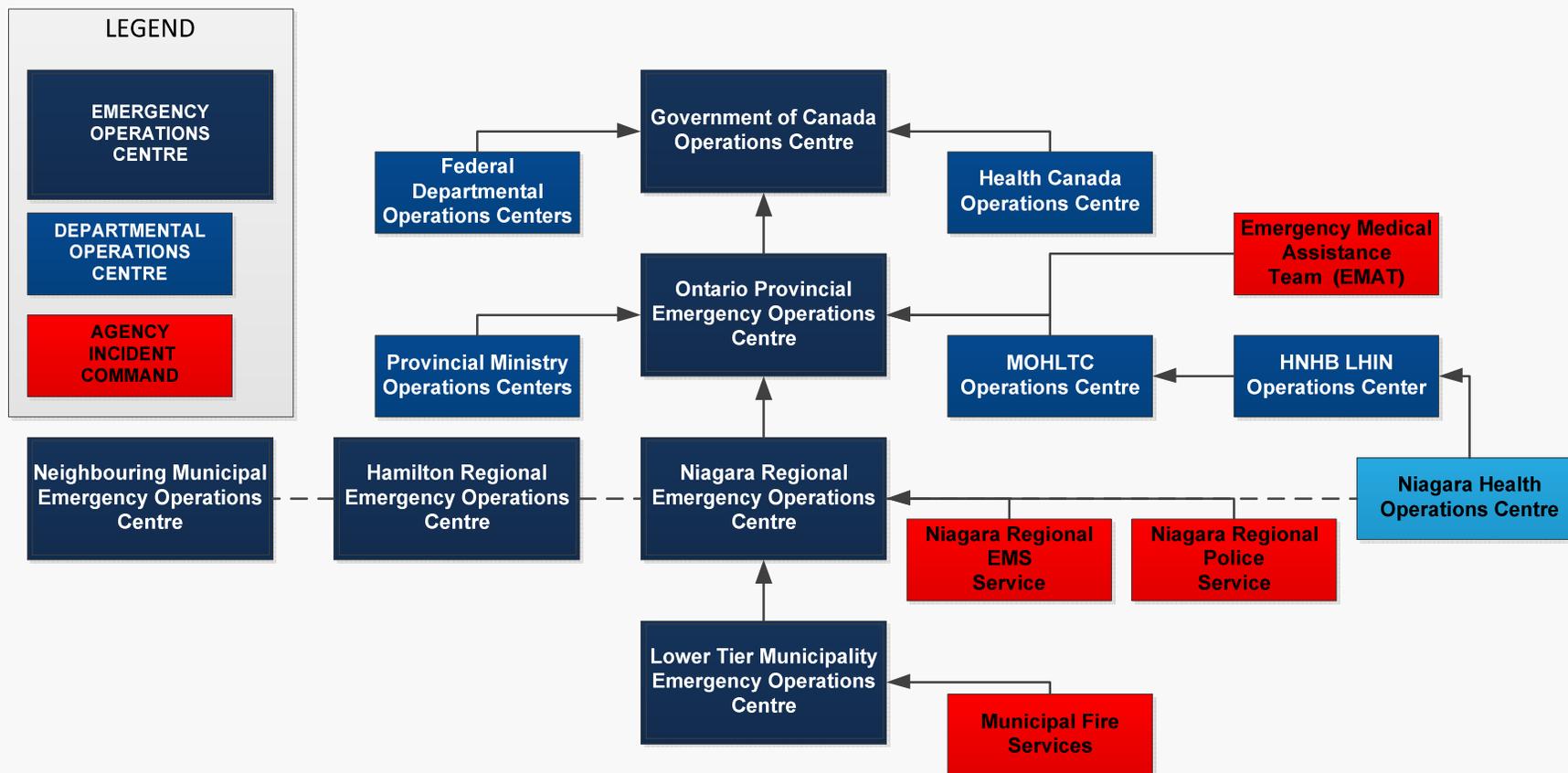
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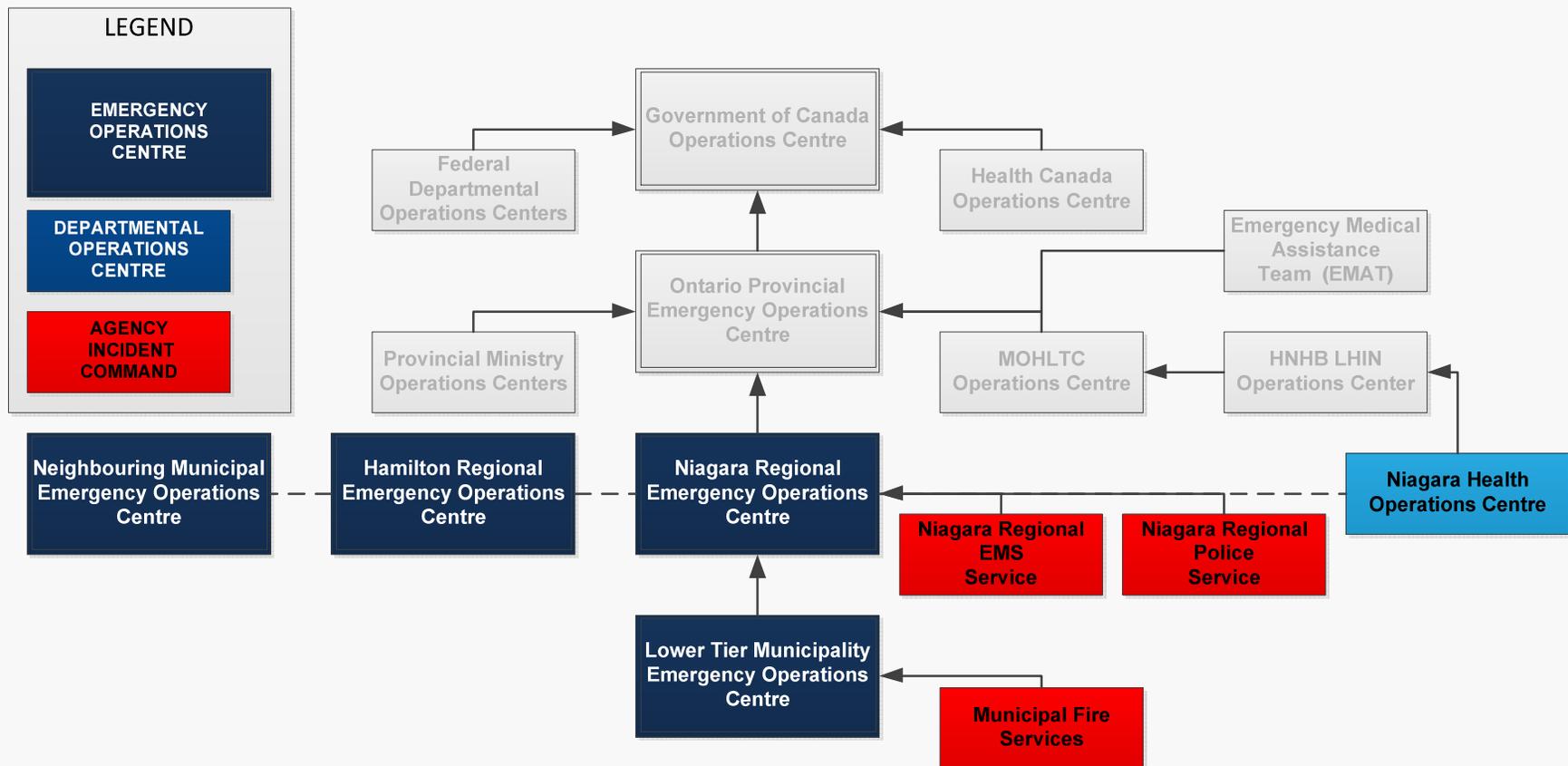


## EMERGENCY MANAGEMENT IN THE COMMUNITY



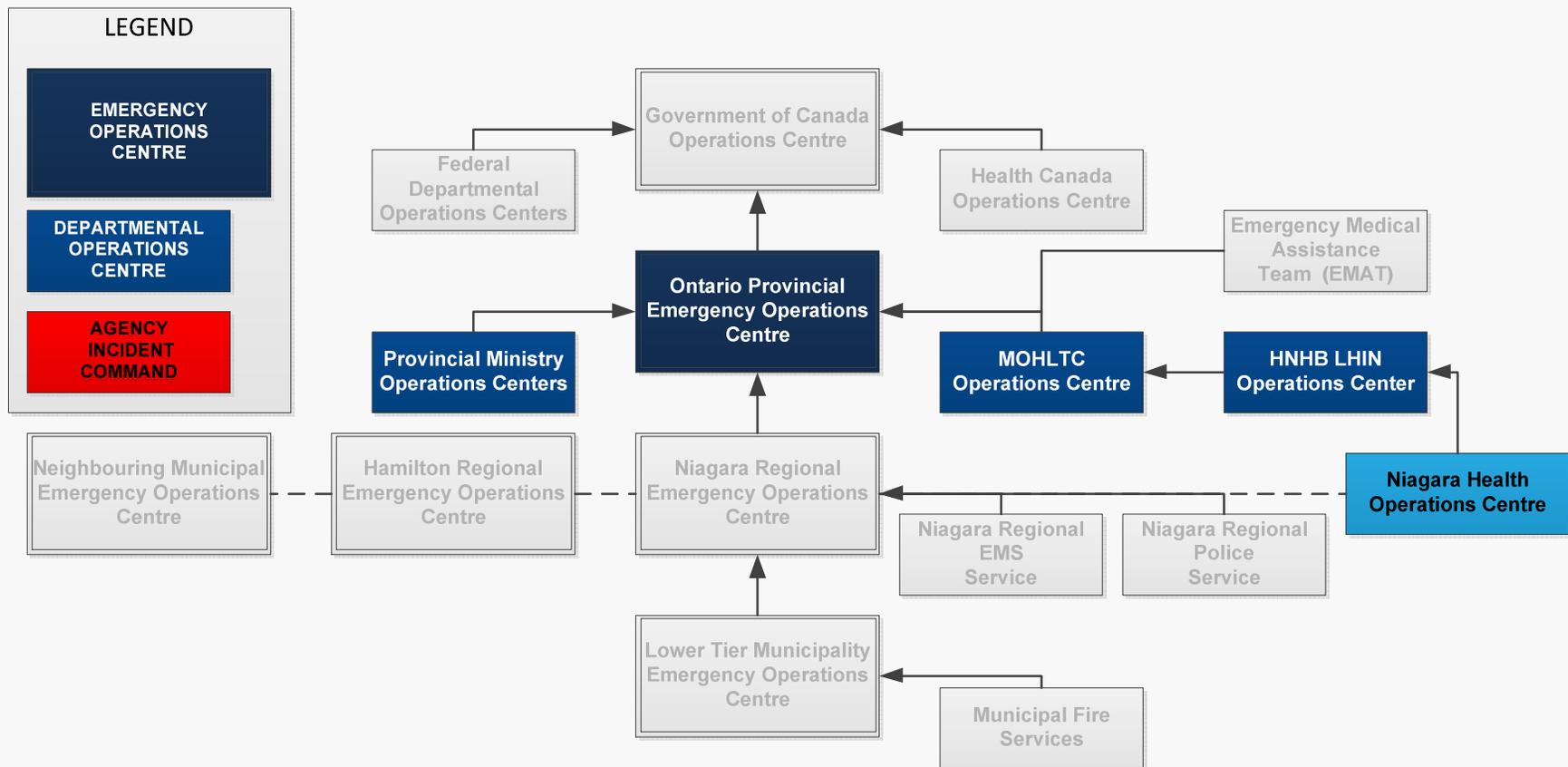


## EMERGENCY MANAGEMENT: LOCAL COMMUNITY



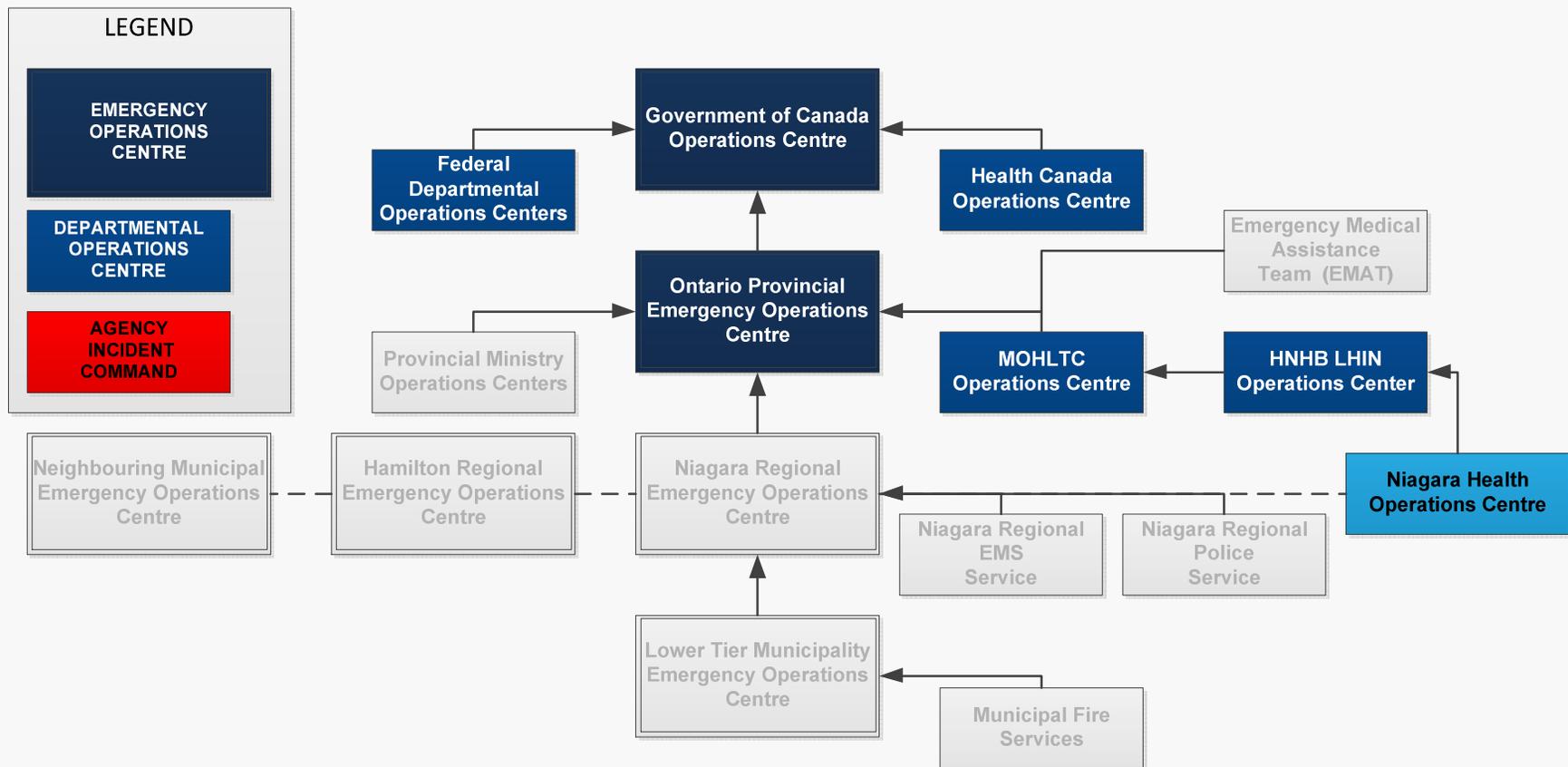


## EMERGENCY MANAGEMENT: PROVINCIAL LEVEL



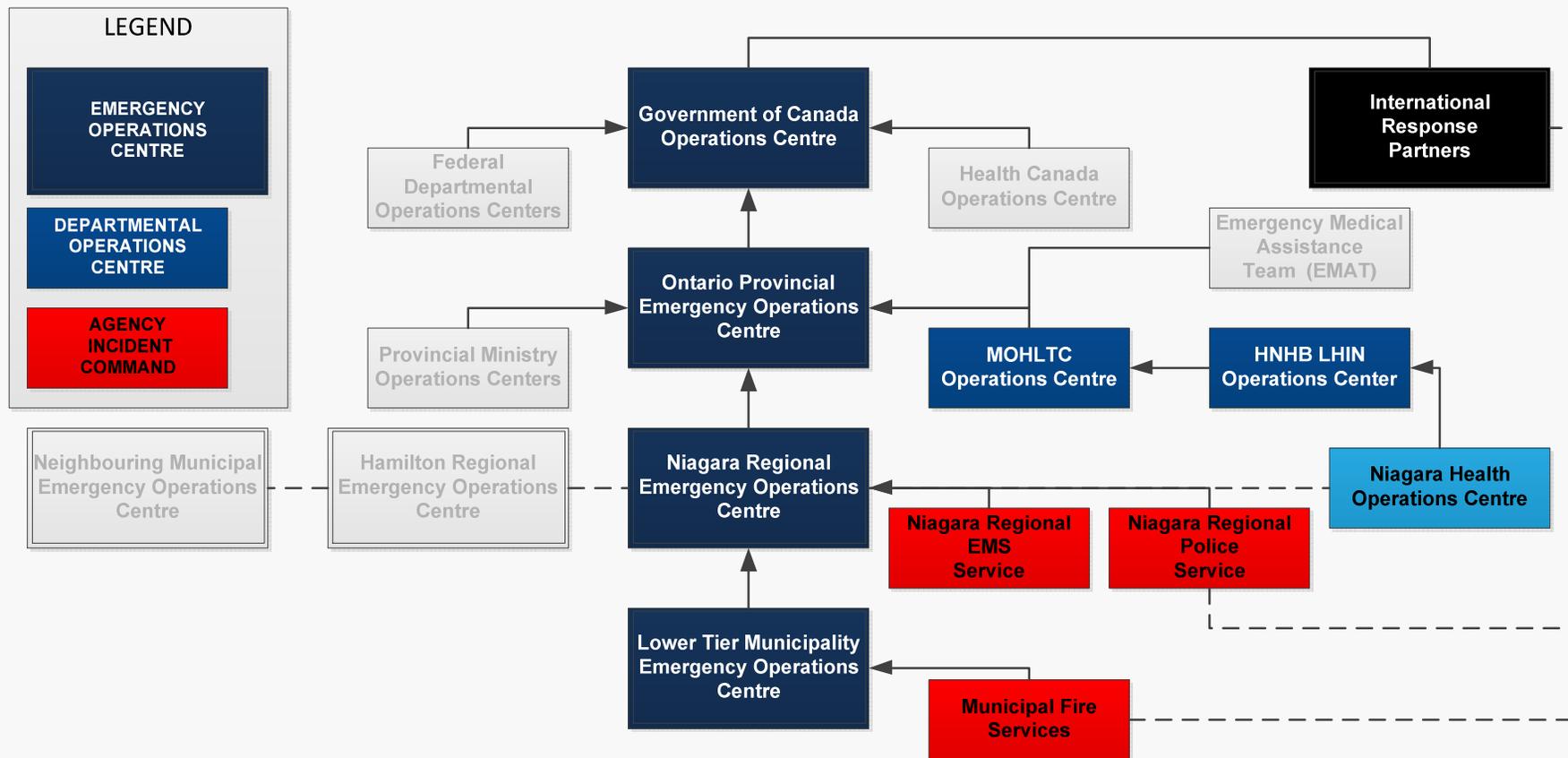


## EMERGENCY MANAGEMENT: FEDERAL LEVEL





## EMERGENCY MANAGEMENT: CROSS-BORDER





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## EMERGENCY MANAGEMENT AT NH

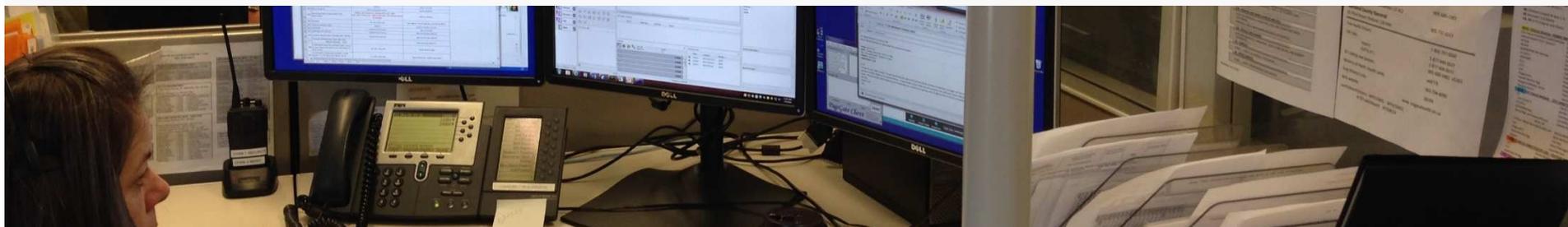
Category	Details
People	<ul style="list-style-type: none"><li>• Emergency Management Specialist</li><li>• Quality, Patient Safety and Risk Department</li><li>• NH Corporate Emergency Management Committee</li><li>• EVP, Quality, Strategy, Mental Health and Addictions</li></ul>





## EMERGENCY MANAGEMENT AT NH

Category	Details
People	<ul style="list-style-type: none"><li>• Clinical managers (on call rotation)</li><li>• On-site evening managers</li><li>• Risk Management (on-call rotation)</li><li>• Infection Control (on-call rotation)</li><li>• Director (on-call rotation)</li><li>• Senior Team (on-call rotation)</li></ul>





# EMERGENCY MANAGEMENT AT NH

Category	Details
Processes	<ul style="list-style-type: none"><li>• Prevent</li><li>• Mitigate</li><li>• Prepare</li><li>• Respond</li><li>• Recover</li></ul>





## EMERGENCY MANAGEMENT AT NH

### Question

### Answer

Tools &  
Technology

- Emergency Codes – Atlas (SourceNet and iPhone app)
- Incident Management System (IMS)
- Incident Action Plans – NH Emergency Operations Centre
- Continuity of Operations Plans (COOP) – Atlas





## INCIDENT MANAGEMENT SYSTEM (IMS)

*“IMS is a standardized approach to emergency management encompassing personnel, facilities, equipment, procedures and communications operating within a common organizational structure”*

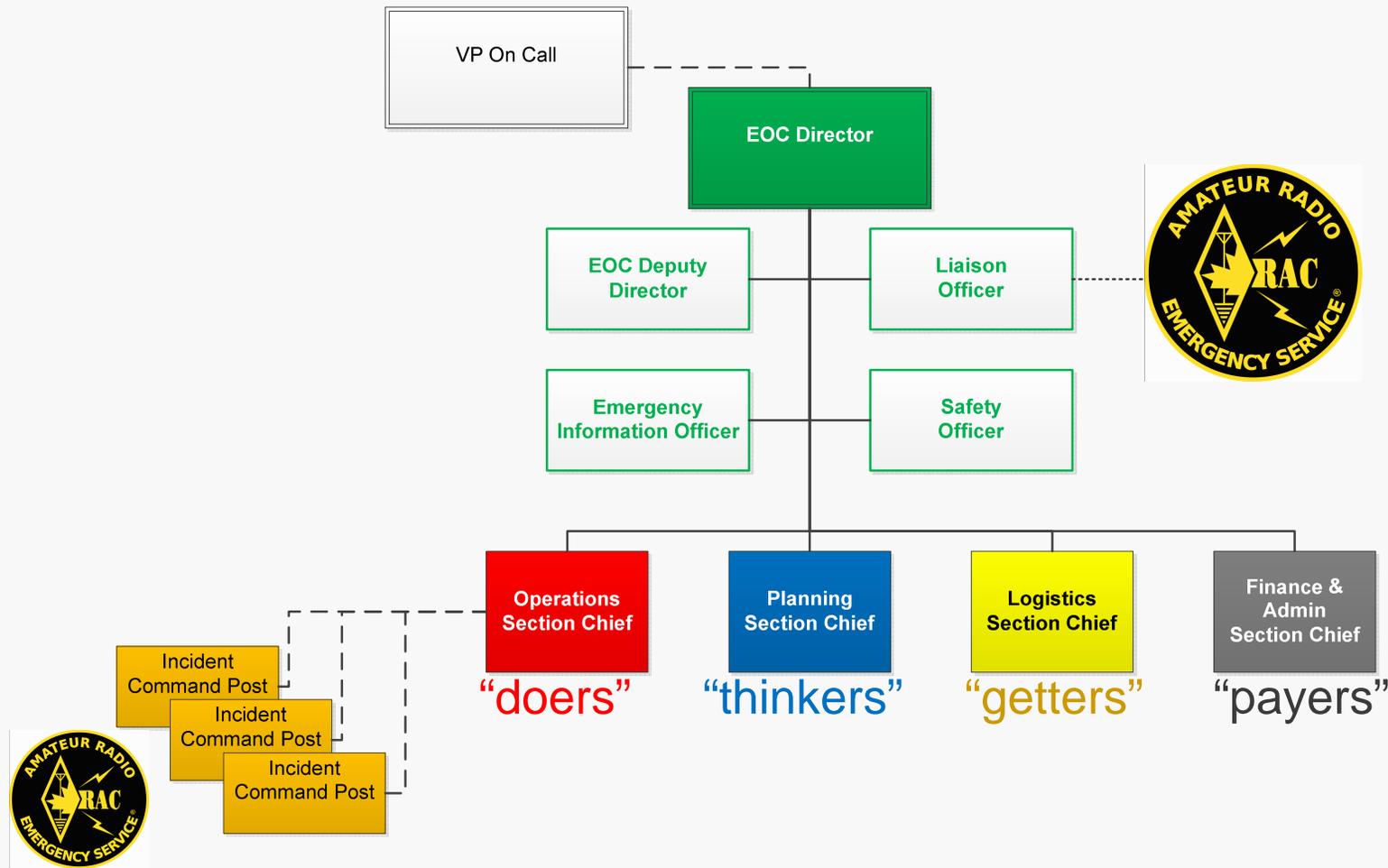
*“IMS is predicated on the understanding that in any and every incident, there are certain management functions that must be carried out regardless of the number of persons who are available or involved in the emergency response”*

**Ontario's IMS Doctrine**



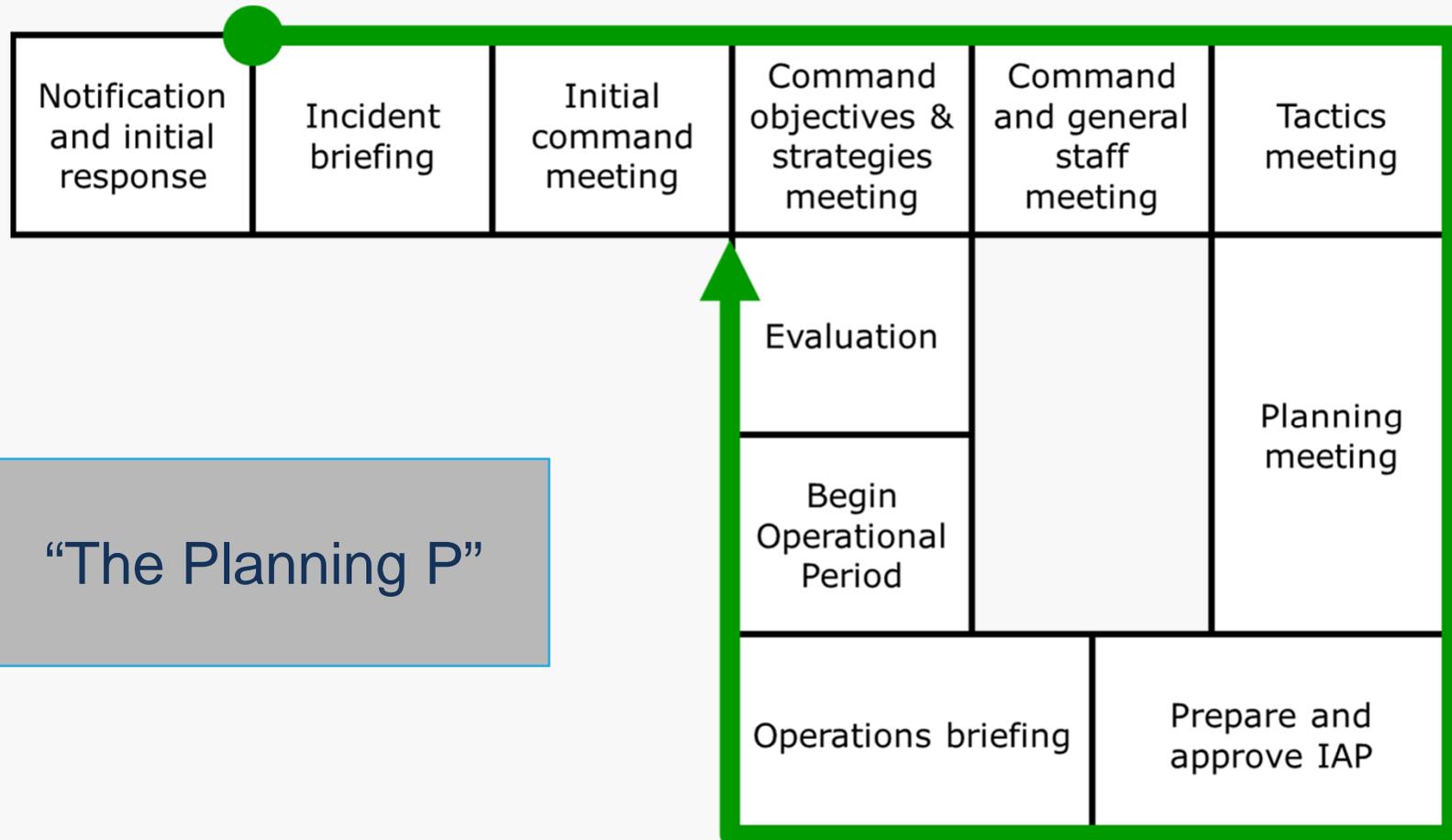


# INCIDENT MANAGEMENT SYSTEM (IMS)





## OPERATIONAL PLANNING CYCLE





# INCIDENT ACTION PLAN (IAP)

<b>1. Incident Name:</b>		<b>2. Operational Period:</b>		Date From:	Date To:
				Time From:	Time To:
<b>3. Type of IAP:</b> (Check <input type="checkbox"/> appropriate boxes below)					
<input type="checkbox"/> Site-Level IAP (specify below):			<input type="checkbox"/> EOC-Level IAP (specify below):		
<input type="checkbox"/> Incident Command			<input type="checkbox"/> Incident Support exercised from EOC		
Additional Details:			Additional Details:		
			<input type="checkbox"/> Area Command exercised from EOC:		
			Additional Details:		
			<input type="checkbox"/> Incident Command exercised from EOC:		
			Additional Details:		
<b>4. Current Situation:</b>					From IMS 201
					From IMS 215G
					From IMS 202
					From IMS 202
<b>5. Mission:</b>					From IMS 202
					From IMS 203
					From IMS 215A or 202
					d
					e
					f
					g
					h
					i
					j
<b>16. Prepared By (Planning Section Chief):</b>					
Name:		Signature:			
<b>17. Approved By (Incident or EOC Commander):</b>					
Name:		Signature:		Date/Time:	

## IAP Headers

4. Current Situation
5. Mission
6. Objectives for this Operational Period
7. Strategies to Achieve Objectives
8. Tactics (Optional)
9. Weather Forecast for Operational Period
10. General Safety Message
11. Key Media Message
12. Future Outlook
13. Briefing/Planning Cycle
14. Organization Assignment
15. Detailed Forms (as necessary)





➔ <https://training.emergencymanagementontario.ca/TPOOnline/TPOOnline>

## Incident Management System

Code	Name	Length	Delivery Method
IMS 100	<b>Introduction to Incident Management System</b>	4 hours	Classroom & Online
IMS 200	<b>Basic Incident Management System</b>	1.5 days	Classroom
IMS 250	<b>IMS in EOCs</b>	1.5 days	Classroom
IMS 300	<b>Intermediate Incident Management System</b>	3 days	Classroom
IMS 910	<b>Basic Incident Management System Instructor</b>	4 hours	Webinar



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# SUPPORT ORGANIZATION EXPECTATIONS

<b>PREVENT</b>	<ul style="list-style-type: none"> <li>• Avoid abnormal exposure to risks if you are on shift as a response asset, as designated by your organization</li> </ul>
<b>MITIGATE</b>	<ul style="list-style-type: none"> <li>• Ensure your loved ones are prepared to take care of themselves during an emergency so that you can respond</li> </ul>
<b>PREPARE</b>	<ul style="list-style-type: none"> <li>• Proactive maintenance and testing of equipment, protocols</li> <li>• Training and exercises: individual and collective</li> </ul>
<b>RESPOND</b>	<ul style="list-style-type: none"> <li>• Formal activation by Niagara Health</li> <li>• Organization-specific reference materials stored with equipment on-site</li> </ul>
<b>RECOVER</b>	<ul style="list-style-type: none"> <li>• Initiate relief-shift coverage (stand-by or activation)</li> <li>• Sustainability of operations, self-care</li> </ul>





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